



[www.tecumsehtennis.com](http://www.tecumsehtennis.com)

## Frequently Asked Questions

1. Why do I need a shoe tag?  
The shoe tag has a code to the gate. It is also your receipt and a proof of your membership. Please wear it on your shoe at all times while at the Club facilities.
2. How do I turn on the lights at night?  
The lights are located under the green storage cabinets on the right side, near the entrance. There are 2 sets of buttons – first one on the right hand side for the first 3 courts and on the left for court #4 at the back. Green button turns the lights on and red turns them off.
3. The courts are all busy when I arrive. How do I get a court to play?  
Use the Board near the entrance, and write your name on the next available 30 minute time slot. Erase your name when you are finished.
4. In case of emergency, or to report vandalism, who do I call?  
There are signs with numbers posted on the fence near the entrance to the Tennis Club.
5. Are there rules I should be aware of as a member?  
Please read the Rules posted on the sign on the fence at the Tennis Club, or download from our Web site "Court Schedule" PDF with rules outlined in the bottom portion. Please respect the rules so that all members can enjoy the facilities.
6. What if I need a washroom?  
We have a portable facility in the Club which is regularly maintained..
7. Are there plans for a Club house?  
Yes, there are plans, but fundraising is required. This is a longer-term project.
8. Can I help with fundraising for the Club?  
The Board would welcome volunteers. Please contact VP Samantha Mesrobian at the contact info below.
9. Why do I need to provide an email address with registration?  
We communicate with members by email because it is faster and less expensive than the mail.

10. Who owns the Club?  
The Club is a community club. We are a non-profit organization and the membership money is used to operate and maintain the Club.
11. Who is in charge of the Club?  
A volunteer Board is responsible for the Tennis Club.
12. How do I enrol in lessons or programs?  
Contact Miguel Cysneiros, TTC Head Tennis Professional at 416 529-5191 or email: [mcysneiros@cogeco.ca](mailto:mcysneiros@cogeco.ca).
13. How do I contact a Board member with an issue or question?  
Visit the Web site [www.tecumsehtennis.com](http://www.tecumsehtennis.com) and send an email through "Contact us".
14. What does the TTC Board do with my personal address and registration information?  
We only use this information to contact members throughout the year. We do not share this information with any other parties.
15. Can I sign up for the ladder to find players in my level?  
A sign-up sheet is available at registration. After registration, send your name contact info and level of ability to Samantha at the contact info below. The results will be posted on a bulletin board and also on the Web site. Please check the Self-rating guide on our Web site to evaluate your level.
16. How can I meet players at my level?  
At TTC we have a designated time for Round Robins: Monday – men's, Tuesday – ladies', Thursday – mixed. Time for all is 7-9 pm. By attending the RR you will meet different level players and exchange contact info. All RRs are run by our Pro Team and are fun to attend.
17. Is there a house league I can join?  
At the moment we don't have a house league due to lack of volunteers to organize it. If you have the enthusiasm and willingness to be House League captain, we'd like to hear from you.
18. Do you have a daytime League I could join?  
We didn't have enough interest in the past but it can be arranged if we find enough interested people.
19. I am new in the area and would like to get involved with the Club to meet members of my community. Who should I contact?  
Contact Sam, our VP at the contact info below.

Contact VP Samantha Mesrobian for further inquiry or to volunteer in any capacity. T: 905-990-0055 [sam@tecumsehtennis.com](mailto:sam@tecumsehtennis.com)